

My CentiMark.

### **User Manual**

### Winter 2008 1-800-254-0853 E-mail: customerservice@centimark.com

## Intro

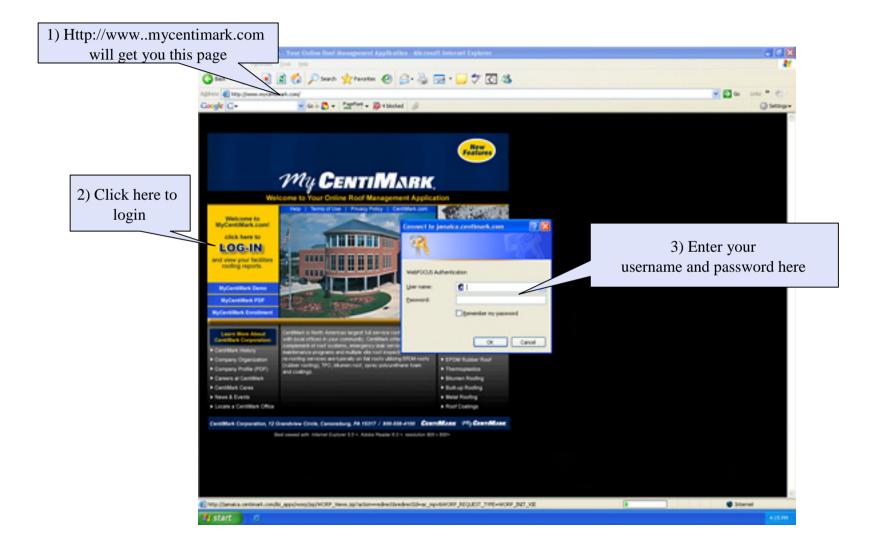


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### Access and Login



### All reports Sortable headers

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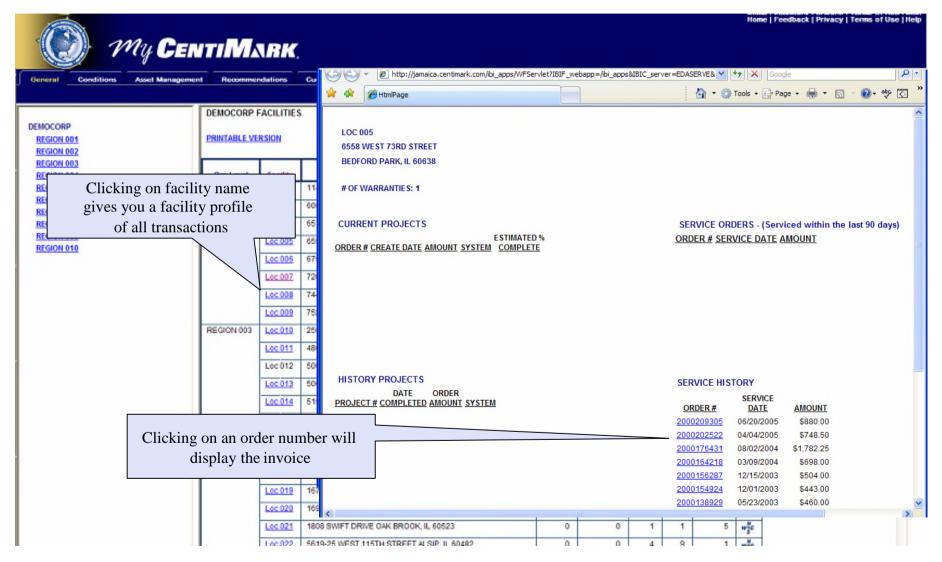
## **General Tab**

#### Facility Inventory

Home | Feedback | Privacy | Terms of Use | Help

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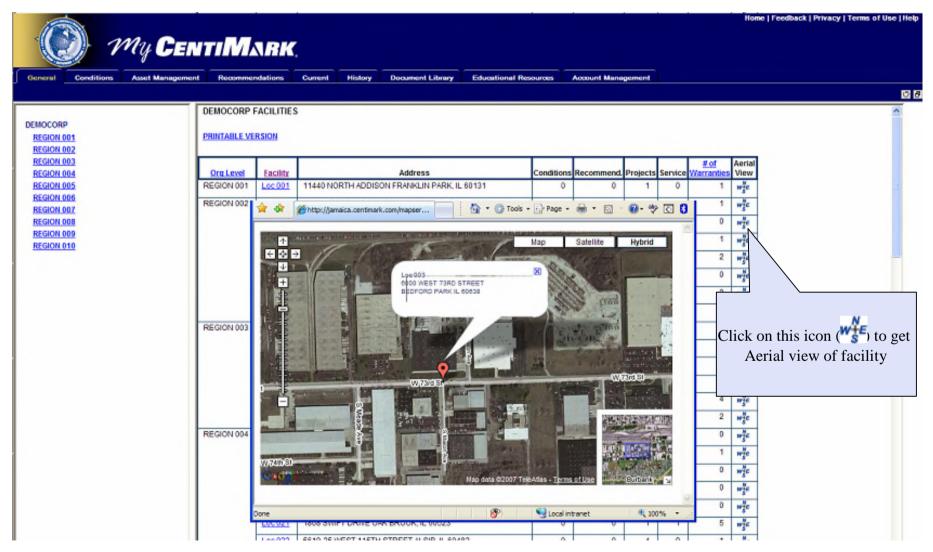
### General Tab Facility Profile



Winter 2008

## General Tab

#### **Aerial View**

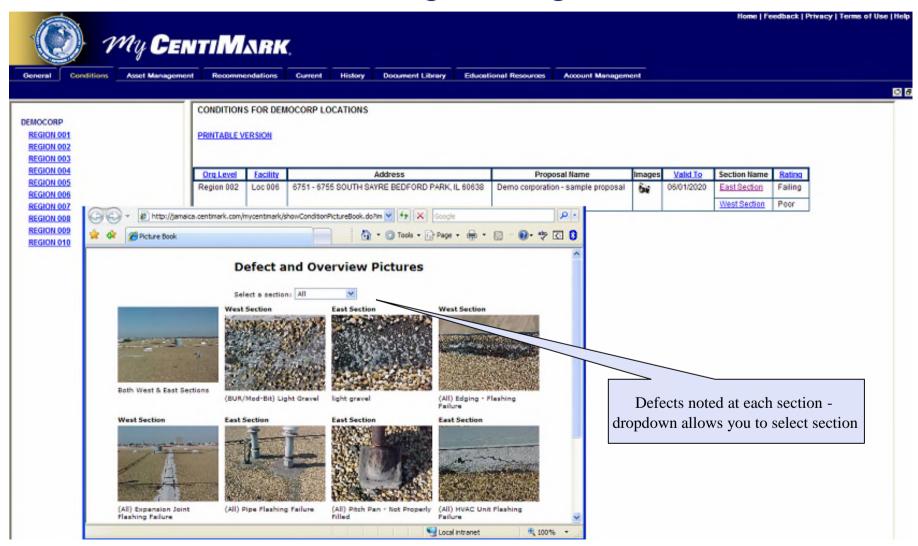


## **Conditions Tab**

### Condition report

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### Condition Tab Image listing



## **Conditions Tab**

### Condition summary

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## Asset Management Tab

### **Decision Management**

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Org_Level         Facility         Section Name         Sq Footage         RL         RoofLife         Investment         Extended         Recommendation           1007         LOC 002         REARROP         841         0         0 years         \$35,000         \$2,059         N/A         N/A         N/A         Replace           1008         LOC 005         MAIN         30,504         44         4 to 9 years         \$000         \$2,059         N/A         N/A         N/A         Replace           1009         LOC 007         MAIN         5.850         29         1 to 4 years         \$50,000         \$2,941         54         \$8,400         7 years         \$1,200         Replace           1009         SECTION B         3,780         40         3 to 8 years         N/A         N/A         N/A         Replace           1010         Y-Assumes 17-yr life for replacement roof         Sto 8 years         N/A         Sto 8 years         \$500         Replace
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### Asset Management Tab My Budget

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#### Proposal report

General Conditions Asset Management Full Proposals Construction Specifications DEMOCORP REGION 001 REGION 002 REGION 003 REGION 004	Proposal St FULL PROPO PRINTABLE VE	ndations	DEMOCORP	on recommendations t te listing of all active p	o get a proposals	5	S EST)   Feedback   Privacy   T	erms of Use   Help ල ළ
. <u>REGION 005</u>	Org Level REGION 002	Facility LOC 006	Address 6751 - 6755 SOUTH SAYRE BEDFORD PARK, IL 60638	Proposal Name Demo Corporation - service proposal	Valid To 06/01/2020	Images		
REGION 006 REGION 007	REGION 010	LOC 081	3600 SUNSET AVE. WAUKEGAN, IL 60087	Demo corp - combined	12/31/2020	51		
REGION 008				Demo corp - TPO w/tear-off	06/20/2005	51		
REGION 009 REGION 010							Local intranet	100% •

#### Proposal in .pdf

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#### **Construction specification**

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Full Proposals	Construction Speci	fications	Proposal S	Summaries											
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REGION 004 REGION 005			Org Level	Facility		Addres	s	Proposal Name	Valid To	Section	Sq Ft	System	Insulation	Sq Ft to Remove	Warranty
REGION 006 REGION 007			REGION 002	LOC 006	6751 - 6755 PARK, IL 60		YRE BEDFORD	Demo Corporation - service proposal	06/01/2020	Service	10,000	EPMD	N/A	0	N/A
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#### **Proposal Summary Report**

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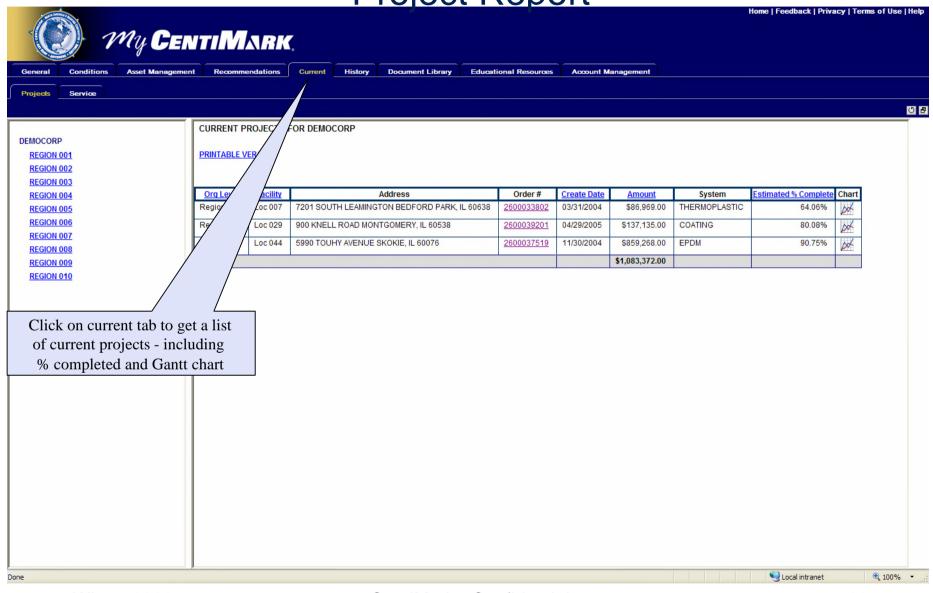
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### Current work Project Report



## **Current Work**

#### Service report

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## **Current Service**

#### Work Authorization form



### Current Service Before and after images

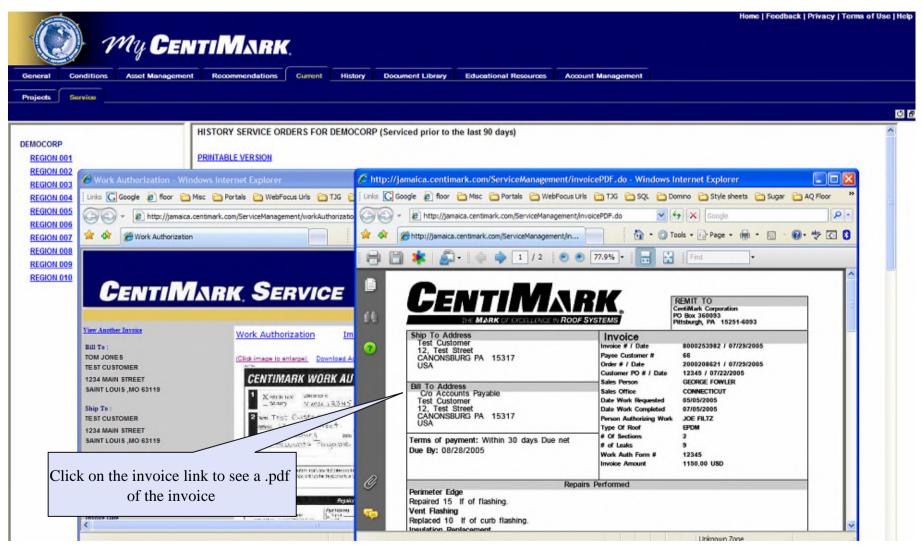
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## **Current Service**

#### Service Invoice



## **Current Work Orders**

#### Viewing/Creating Work Orders

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## Creating a Work Order



#### My CENTIMARK.

#### CentiMark Emergency Service Request Form

To request service, please complete the form below and click the Submit button.

Upon submission, a request will be forwarded to our Customer Service Department and our local office. You will receive a confirmation email shortly with the details of your request.

If you need further assistance, please contact our Customer Service department at 1-800-558-4100 or send an email.

Location Requiring Service	CENTIMARK CORPORATION - CORPORATE 12 GRANDVIEW CIRCLE CANONSBURG, PA15317	Fill out information and click Submit. The
Brief Description of Problem		information will be submitted and service rep will be in contact with you.
More Description of Problem		
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### History Project work

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EGION 008		Loc 006	6751 - 675	5 SOUTH S	AYRE BEDFORD PARK	IL 60638 2600023	3395	01/29/2004	\$14,734.00	OTHER	
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						2600028		08/08/2003	\$9,800.00	OTHER	
		Loc 011	4800 PRO	ISO DRIVE	MELROSE PARK, IL 6			08/01/2003	\$14,000.00	OTHER	
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		Loc 019			OUTH HOLLAND, IL 60			05/05/2005	\$7,558.00	THERMOPLASTIC	
		Loc 021	75756 1000		K BROOK, IL 60523	2600034		03/01/2005	\$48,000.00	FLOORING	
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GION 007			Loc 004	6510 WEST 73RD	STREET BEDFORD PARK,			1/30/2005	\$648.50		
EGION 008						2000175		1/15/2005	\$743.00		
GION 009	\					2000179		3/30/2004	\$1,392.00		
GION 010	\		Loc 005	6558 WEST 73RD	STREET BEDFORD PARK,			5/23/2003	\$460.00		
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		every repai		-		2000202		4/04/2005	\$748.50		
	-	• •				2000209		6/20/2005	\$880.00		
	Click c	on service or	der to s	see more	SAYRE BEDFORD PARK,			9/24/2004	\$935.00		
l						2000183		0/05/2004	\$1,943.00		
						2000183		0/11/2004	\$1,296.25		
						2000184		0/18/2004	\$1,984.00		
						2000199		3/04/2005	\$1,015.00		
						2000209		6/20/2005	\$440.00		
			Loc 008		ITRAL AVENUE BEDFORD P			5/12/2003	\$3,110.00		
			Loc 009	7525 SOUTH SAY	ER AVENUE BEDFORD PAR			4/02/2004	\$614.00		
						2000166		4/08/2004	\$1,251.90		
		-				2000170		5/24/2004	\$445.00		
		Region 003	Loc 013	5000 PROVISO DF	RIVE MELROSE PARK, IL 60			0/15/2004	\$765.00		
						2000189		2/06/2004	\$1,500.00		
						2000190		2/13/2004	\$909.00		
						2000192		1/07/2005	\$1,392.00		
						2000196		2/07/2005	\$1,833.00		
						2000207		5/31/2005	\$1,200.00		
		-	Loc 014		AD ADDISON, IL 60131	2000144		7/28/2003	\$466.75		
		Pagion 004	11.00046	I TARNA COLITU OF	NTEAL AVENUE ALGO IL 6/	10/12 1 20/00/126	SUBD L DE	CUUCIER 1	CENTION		

# **History** Warranties

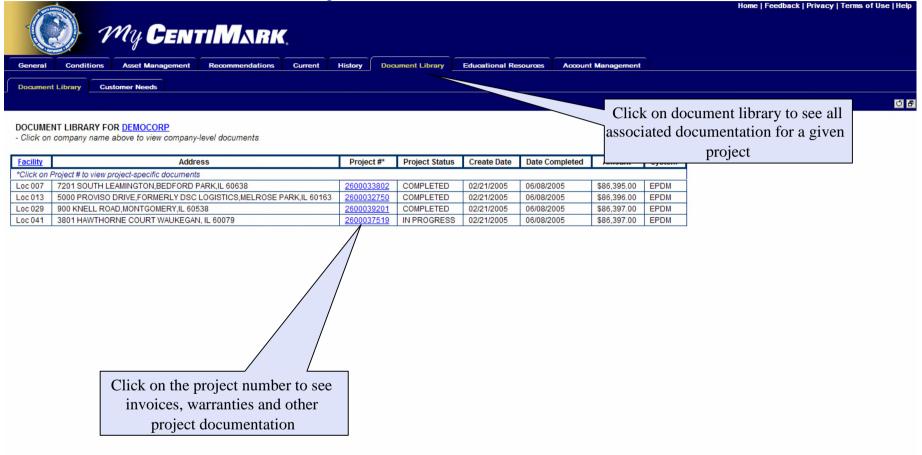
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I V	Ny Cei		<b>A</b> RK											
Conditions	Asset Manageme	ent Recomme	endations	Currer	nt History	Document Library	Educationa	I Resources	Account Mana	agement				
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	$\Lambda$	WARRANTIE	ES FOR DE	MOCOR	Р									
RP N 001		PRINTABLE V	EDSION											
N 002		PRINTADLE	LINGION											
N 003			_										_	
N 004		Org Level	Facility			Address		Warranty #	Order #	Status	Warranty Start Date	Warranty End Date	Yrs Remaining	
N 005		Region 002	Loc 006	6751 -	6755 SOUTH S	AYRE BEDFORD PARK,	IL 60638	10069238	2600032714	Valid	03/10/2004	03/09/2014	6	
N 006		Region 003	Loc 013	5000 P	ROVISO DRIVE	MELROSE PARK, IL 60	163	10070873	2600032750	Valid	06/25/2004	06/24/2019	11	
<u>N 007</u>	$I \rightarrow I$		Loc 014	515 FA	CTORY ROAD A	DDISON, IL 60131		10066281	2600029299	Valid	06/26/2003	06/25/2018	10	
<u>N 008</u>								10067390	2600030667	Valid	10/03/2003	10/02/2018	11	
<u>009</u>								10067391	2600030667	Valid	10/03/2003	10/02/2018	11	
<u>N 010</u>							-	10067392	2600030667	Valid	10/03/2003	10/02/2018	11	
		Region 004	Loc 017	1220 IN	DEPENDENCE	ROAD ROMEOVILLE,	L 60441	10065475	2600028693	Valid	06/05/2003	06/04/2018	10	
			Loc 021	1808 S	WIFT DRIVE OA	K BROOK, IL 60523		10062590	2600025680	Valid	11/27/2002	11/26/2017	10	
		Region 005	Loc 026	5611 W	VEST MILL ROA	MILWAUKEE, WI 5321	8	10068182	2600031454	Valid	05/12/2004	05/11/2014	6	
								10068183	2600031454	Valid	05/12/2004	05/11/2009	1	
			1		1			10068184	2600031454	Valid	05/12/2004	05/11/2009	1	
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	con warra	inties tab	to see	all	-			10062554	2600025648	Valid	05/23/2003	05/22/2013	5	
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		<b>J</b>		0	ELL ROAD MOI	TGOMERY, IL 60538		10066442	2600029094	Valid	07/02/2003	07/01/2013	5	
					-			10066443	2600029094	Valid	07/02/2003	07/01/2013	5	
		Region 007	Loc 030	1520 P	RATT AVENUE	ELK GROVE VILLAGE, I	60007	10059810	2600023373	Valid	05/30/2002	05/29/2017	9	
			Loc 032	1796 S	HERWIN DES F	LAINES, IL 60016		10070811	2600032751	Valid	05/27/2004	05/26/2019	11	
			Loc 033	1810-1	850 NORTHWE	STERN AVENUE GURN	IEE, IL 60031	10059904	2600023455	Valid	04/02/2002	04/01/2012	4	
								10059905	2600023455	Valid	04/02/2002	04/01/2012	4	
								10059906	2600023455	Valid	04/02/2002	04/01/2012	4	
			Loc 038	3400 P	RATT AVENUE	LINCOLNWOOD, IL 606	45	10070219	2600033712	Valid	09/09/2004	09/08/2019	12	
			Loc 039	3450 T	OUHY AVENUE	SKOKIE, IL 60076		10059812	2600023375	Valid	05/30/2002	05/29/2017	9	
			Loc 041	3801 H	AWTHORNE C	OURT WAUKEGAN, IL 6	0079	10070328	2600033860	Valid	04/12/2004	04/11/2009	1	
							694 BO	10071870	2600033860	Valid	09/08/2004	09/07/2009	2	
		1	Loc 045	7000 A	USTIN AVENUE	NILES, IL 60714		10074117	2600036221	Valid	01/12/2005	01/11/2015	7	
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## **Document Library**

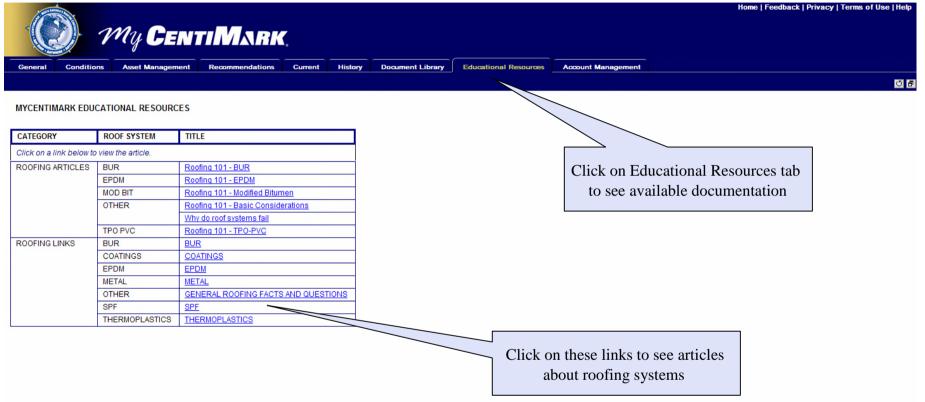
#### **Project Documentation**



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## **Educational Resources**

#### Articles and links



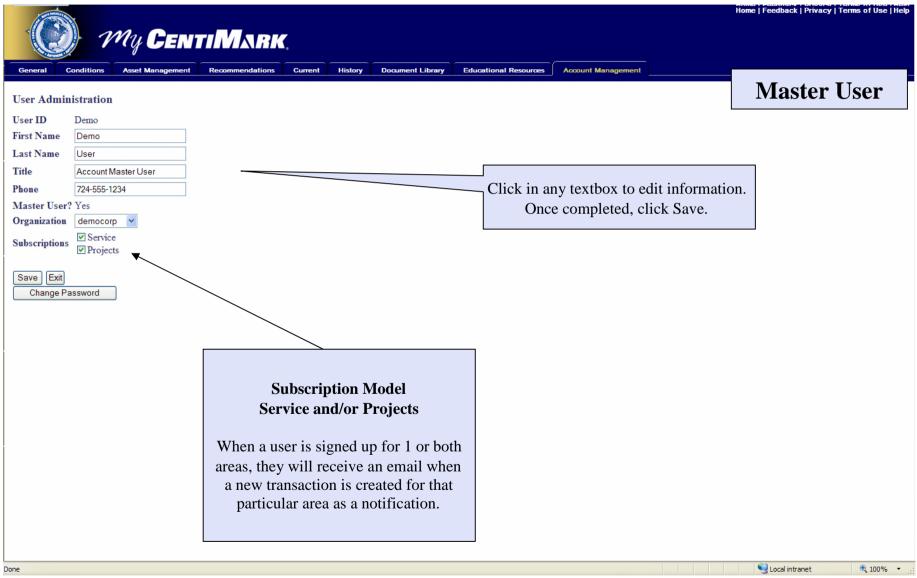
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### Account Management Choosing User

	Home   Feedback   Privacy   Terms of Use   Hel
My CentiMark	
General Conditions Asset Management Recommendations Current History	Document Library Educational Resources Account Management
User Administration	
New User Demo User 2 Demo User 3 Click New User to create a New User	•This example demonstrates a Master User, this means you have the option of creating or updating any account for users in your company
Click on Name to edit details / options	<ul> <li>Regular users only have the option to update their own account.</li> <li>When accounts are created or passwords are reset/changed, an e-mail is sent notifying the user</li> </ul>
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### Account Management Edit Information



### Account Management Change Password (only for logged in user)

		9	 				Home   Feedback   Privacy	Terms of Use   Help
	My Ceni	TIN/ KIRK						
General Conditions	~	Recommendations	listory Doc	ument Library	Educational Resources	Account Management		
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Last Name	User							
Title	Account Master User							
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### Account Management Reset Password (all other users)

My CENTIMARK		Home   Feedback   Privacy   Terms of Use   Help
General     Conditions     Asset Management     Recommendations     Current     History       User Administration     User ID     testcorp     Itest     Itest<	Document Library Educational Resources Account Management	Master User
Save Exit Reset Password Delete User After clicking, Reset Password, a new password will be sent to user.	After clicking, Delete User, the user will be deleted.	
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### Live Chat with Customer Service

General Conditions Asset Manag	ement Recommer	ndations	Current	History Document Library Educational Reso	ources Accou	nt Manaç	ement			
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MOCORP	FACILITIES FOR DEMOCORP			Agent Queue. Please wait, I'm attempting to locate an agent to assist you. Customer Service Hello, while I am searching for an						
REGION 001 REGION 002	PRINTABLE VE	BLE VERSION		agent to assist you, could you please type your name and company so that I						
REGION 003 REGION 004	Org Level	Facility		may forward that informatio	n on?	mend	Projects	# 0 Service Warra	Γ	r (
REGION 005	REGION 001	LOC 001	11440	Type your text		0	0	0		7
REGION 006 REGION 007	REGION 002	LOC 003	6000 W			0	0	1		
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		LOC 007	7201 S	OUTH LEAMINGTON BEDFORD PARK, IL 60638	1	0	0	Chat	availa	ble M-F, 9-5 EST. Cl
		LOC 008	7447 SC	OUTH CENTRAL AVENUE BEDFORD PARK, IL 60638	0	0	0	live	with a	Customer Service Re
		LOC 009	7525 SC	OUTH SAYER AVENUE BEDFORD PARK, IL 60638	1	0	0		3	1
	REGION 003	LOC 010	250 MA	NHEIM HILLSDALE, IL 61257	0	0	0	0		-
		LOC 011	4800 PF	ROVISO DRIVE MELROSE PARK, IL 60160	0	0	0	0	1 w+E	1
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